

Wednesday 4th August 2004

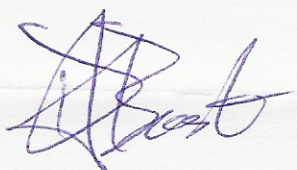
To Whom It May Concern:

This letter is to confirm that Vince Castronovo has been employed at the Waltham Abbey Marriott since July 2000 in the position of Housekeeping Supervisor.

During his time here Vince has applied himself systematically and thoughtfully to everything he has done. His motivation and determination has constantly shown through in his everyday work and especially on the highly pressured days. His honest and open approach has made him a highly respected member of his team, both from within his own department and from all other areas of the hotel.

He has shown his patience and service skills when dealing with customer complaints and his inventiveness when facing whatever new job has been thrown at him. His reliability has been constantly enhanced as he has completed everything and more that has been asked of him.

Vince will go a long way in whatever he tackles and I would gladly accept him into any team that I was involved in.



Damian Basto
Front of House Manager

